SYMPOSIUM
Supporting Families, Building a Better Tomorrow for Children: The Role of the Social Service Workforce

April 29, 2014 | 9:00am – 12:30pm EST
National Press Club
529 14th Street, NW
Washington, DC 20045
and Live Webcast

8:30–9:00 Registration and Coffee

9:00–9:15 Symposium Welcome and Overview
Amy Bess, Coordinator, Global Social Service Workforce Alliance

9:15–9:25 Opening Remarks
Dr. Caroline Ryan, Deputy Coordinator for Technical Leadership, Office of the Global AIDS Coordinator

9:25–9:45 Keynote Address
Dr. Susan Bissell, Associate Director, Chief, Child Protection, Programmes, UNICEF

9:45–10:30 Panel 1: How Social Service Workers Support Families to Promote Healthy Development and Well-Being of Children
Moderator: Dr. Kate Tulenko, MD, MPH, Mphil, Senior Director, Health Systems Innovation, IntraHealth International and Director, CapacityPlus Project
• Ms. Zeni Thumbadoo, Deputy Director, National Association of Child and Youth Care Workers, South Africa
• Ms. Kendra Blackett-Dibinga, Director, Child Protection, Department of Child Protection and HIV/AIDS, Save the Children
• Dr. Nathan Linsk, Midwest AIDS Training and Education Center, University of Illinois at Chicago

10:30–10:45 Coffee Break

10:45–11:30 Panel 2: How Social Service Workers Support and Equip Community Members Engaged in Child Protection
Moderator: Dr. Nicole Behnam, Senior Orphans and Vulnerable Children Advisor at PEPFAR/OGAC
• Dr. Mike Wessells, Professor, Columbia University Program on Forced Migration and Health
• Mr. Patrick Onyango Mangen, Country Director, TPO Uganda

About the Symposium
The Symposium is intended to contribute to the growing body of knowledge regarding the role of the social service workforce in promoting the wellbeing, protection and healthy development of children and families. Presenters will discuss current initiatives underway to strengthen the social service workforce and improve systems and services, keeping children and families at the heart of the work.

The event is hosted by the Global Social Service Workforce Alliance with support from the President’s Emergency Plan for AIDS Relief (PEPFAR) and the National Association of Social Workers Foundation.

The Alliance is hosted by IntraHealth through CapacityPlus.

www.socialserviceworkforce.org
11:30–12:15 Panel 3: How Social Service Workers Promote Integrated Service Strategies by Linking Institutions, Communities and Families

**Moderator:** Dr. Jim McCaffery, Alliance Steering Committee Chairperson and Senior Advisor, TRG and CapacityPlus

- **Ms. Joyce Nakuta**, Deputy Director, Ministry of Social Welfare, Namibia
- **Ms. Patience Ndlovu**, Bantwana Initiative Country Director, Zimbabwe
- **Dr. Bernadette Madrid**, Executive Director, Child Protection Unit Network, Philippine General Hospital, University of the Philippines

12:15–12:30 Closing Remarks

**Dr. Jim McCaffery**, Alliance Steering Committee Chairperson and Senior Advisor, TRG and CapacityPlus

The Global Social Service Workforce Alliance Steering Committee Members thank you for attending today’s event. Steering Committee members include:

- **Bernadette Madrid**, Child Protection Unit, Philippine General Hospital, University of the Philippines
- **Catherine Love**, Ahikaa/Entrepreneurship New Zealand Trust, New Zealand
- **Jim McCaffery**, Alliance Steering Committee Chairperson and Senior Advisor, TRG and CapacityPlus, US
- **Joyce Nakuta**, Ministry of Gender Equality and Child Welfare, Namibia
- **Kendra Gregson**, UNICEF, US
- **Maury Mendenhall**, PEPFAR / USAID, US
- **Nathan Linsk**, Midwest AIDS Training and Education Center, University of Illinois at Chicago, US
- **Natia Partskhaladze**, Georgian Association of Social Workers and Iv. Javakhishvili Tbilisi State University, Georgia
- **Patrick Onynago Mangen**, Country Director, TPO Uganda
- **Robin Mama**, Monmouth University School of Social Work, US
- **Susan Rubin**, National Association of Social Workers Foundation, US
- **Ummuro Adano**, Management Sciences for Health, US
- **Zeni Thumbadoo**, Alliance Steering Committee Vice Chairperson and National Association of Child Care Workers, South Africa

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The Alliance mission is to promote the knowledge and evidence, resources and tools and political will and action needed to address key social service workforce challenges, especially within low- to middle-income countries. We aim to achieve this by:

- Serving as a convener for an inclusive, representative network of stakeholders including government organizations, nongovernmental organizations, academic institutions, donor groups, professional associations and community practitioners to create a forum for discourse and collective learning
- Advancing knowledge by deriving, organizing and disseminating critical evidence-based research, resources, tools, models and best practices
- Advocating for workforce-supportive policy reforms at the global and national levels.