



The social service workforce in and beyond the pandemic

A global conversation on adaptation, innovation and the fight for social justice







Session 2:

Social work education and training in and beyond the pandemic

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Social Work Education and Training In & Beyond the Pandemic

GLOBAL CONVERSATIONS CONFERENCE 15/09/21





Introduction

On March 11, 2020, the World Health Organization (WHO) declared COVID-19 a pandemic and the terms 'social distancing,' 'lockdown,' and 'quarantine' had global meaning'

(McLaughlin, Scholar & Teater, 2020, p. 975)



The impact

- ✓On education (the process)
- ✓On educators (the people)
- ✓On social work/social services students and learners (process and people)
- ➤On service users/clients
- > Communities





University / Campus / Onsite Education

- Access difficulties by students who did not have quiet/unused spaces at home.
- □ Students with families (esp children) who started to be home schooled
- Library and other resources were difficult to access. E-books were limited at some sites and students felt their learning was disadvantaged.
- □ Digital and other forms of poverty-access to laptops/computers, software etc
- □ Feelings of isolation and absence of 'traditional' peer group support, especially for students from minority groups.
- Service user contributions to social work education was halted in some UK institutions.



Practice Learning/Field Education

- Delays threatened students progress and attainment for those in their final year.
- Heightened inequality in relation to availability and allocation of practice learning opportunities (Tedam, 2021)
- Uncertainty about assessment strategies, quality of supervision and access to service users/clients.
- Virtual/online placements- students reported feeling anxious about confidentiality while working from home.
- One adaptation approach from N.Ireland- withdrew final year students from placement and recruited them into the social work/social services workforce.



Beyond the Pandemic

- Online learning /space/time
- Creativity in Practice and University learning
- Formation of different types of peer/collegial support
- Accessible training and support (Webinars, online events etc)
- Brought into sharp focus the inequalities that exist and increased learning and awareness of the impact.
- Learners & academics have discovered 'hidden' talents, skills and interests.



References

- Mclaughlin, H., Scholar, H., & Teater, B., (2020) Social work education in a global pandemic: strategies, reflections, and challenges, Social Work Education, 39:8, 975-982, DOI: 10.1080/02615479.2020.1834545
- Tedam, P. (2021) 'We just don't matter': Articulating the experiences of Black African Social Work Students during the Covid-19 Pandemic in England. In (ed) Turner, D. 'Social Work and Covid-19. Lessons for Education and Practice'. St Albans, Critical Publishing
- https://www.qub.ac.uk/coronavirus/impact-society/social-work-students-qualify-early-to-join-the-frontline/
- https://www.youtube.com/watch?v=FIQhehTW3Pg
 Queens Univ, Belfast student speaks about working full time in place of field education



Session 2:

Questions for Break out Rooms

- 1. In what ways do you think online/virtual placements/field education will impact qualified practice?
- 2. From an employer perspective, what additional training (if any) would you offer to new social service practitioners who join your organization during the pandemic?
- 3. How do you think the pandemic has exacerbated inequalities for various groups in social work/social services education and training?

