

# CHILD PROTECTION CASE MANAGEMENT – COVID 19 DECISION MAKING ON ESSENTIAL PERSONAL INTERACTIONS



High risk cases might require home visits or individual follow up in person and most vulnerable children and families during the outbreak will require social support implying personal interactions. In some cases, it might be possible to do so respecting the recommended 1-2 meters of physical distance and hygiene measures. But in others, such measures might be impossible.

If national or local confinement measures are being implemented, social services (including humanitarian Child Protection Case Management activities) are usually considered as essential services by governments, and social workers granted freedom of movement for work reasons. Even though it will depend on each context and government.

Social distance and hygiene measures (frequent hand washing) are the main recommendations for any social and personal interaction. The flow-chart below aims to guide personal interaction scenarios within child protection case management activities during COVID 19, when social distance is not possible or if supporting children and families directly affected by the disease. Please note that PPE require correct use and does not replace hygiene measures (see Tdh HQ guidance on PPE).

